



CANADIAN CAMPING  
AND RV COUNCIL  
CONSEIL CANADIEN DU  
CAMPING ET DU VR



Working  
together to  
camp safely

# Re-Opening Newfoundland & Labrador Private Campgrounds and RV Parks

## A Guide for Safe Operations

[www.ccrvc.ca](http://www.ccrvc.ca)

[info@ccrvc.ca](mailto:info@ccrvc.ca)



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## Introduction

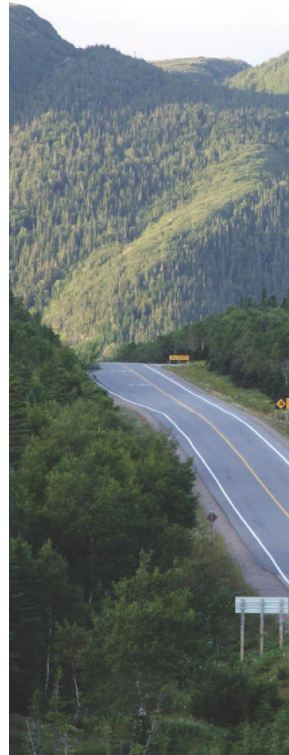
COVID-19 has had a significant impact on the world, and the outdoor hospitality industry is uniquely positioned to help re-energize local economies, enhance the mental health of guests, and maintain safe physical distance protocols. However, resources are needed to help prioritize and manage public health and safety in the wake of this vast change to society.

This guide should be used by each campground owner to develop a strategic plan for their business operation and a copy should be made available upon request.

This will give an overview of best practices to protect the health and safety of staff and guests. A comprehensive list of resources is included. This guide will include facts on COVID-19 and an outline of steps and actions necessary to insure that campgrounds and RV parks can re-open in a way that is committed to safety.

This guide is not meant to be an all-encompassing resource or replace the requirements as outlined in applicable Federal and Provincial regulations. It is intended to give an overview of requirements as they relate to the campground/RV park industry in Newfoundland & Labrador. All facilities and operations must comply and align with Newfoundland & Labrador's Public Health Order.

Last, all owners/operators of campgrounds are responsible to not only operate in accordance with these guidelines, but also have an obligation to ensure their campground patrons comply with them.



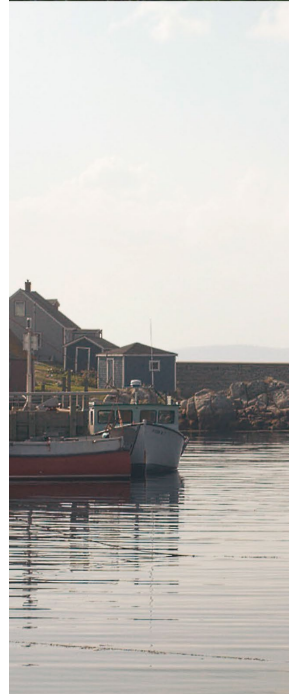
## Newfoundland & Labrador's Requirements

Originally issued on March 18, 2020, the Government of Newfoundland and Labrador Public Health Order has been updated regularly to reflect any changes issued by the Chief Medical Officer of Health, and can be viewed in its entirety here:

[Public Health Order](#)

### In summary, the order requires:

- Increased diligence to hygiene practices like hand washing, surface sanitization, and physical distancing.
- Self-isolation for 14 days after travel outside the province
- Gathering restrictions: groups must not exceed 10 individuals
- Business and recreation restrictions





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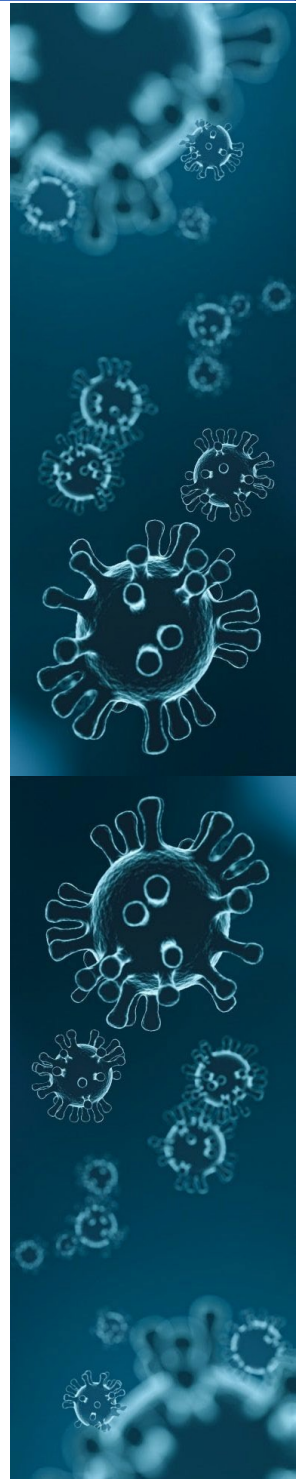
## COVID-19 Facts

### What is the Coronavirus?

Coronaviruses (CoV) are a large family of viruses that cause illness ranging from the common cold to more severe diseases. A novel coronavirus is a new strain, and COVID-19 is the particular strain of virus that was discovered late in 2019 in China and has spread across the world in the past few months.

### Understand COVID-19

- Those who are infected with COVID-19 may have little to no symptoms.
- You may not know you have symptoms of COVID-19 because they are similar to a cold or flu.
- [Symptoms](#) may take up to 14 days to appear after exposure to COVID-19.
- Health officials are currently investigating if the virus can be transmitted to others if someone is not showing symptoms. While experts believe that it is possible, it is considered to be rare.
- Symptoms have included:
  - fever
  - dry cough
  - shortness of breath
  - pneumonia in both lungs In severe cases
- infection **can** lead to death.
- People can catch COVID-19 from others who have the virus or by touching these objects or surfaces, then touching their eyes, nose, or mouth.
- If you, an employee, or a guest are ill and must visit a health care professional, it is recommended that the affected individual call ahead or inform on arrival at a medical facility about respiratory illness. The individual may be asked to wear a mask while waiting for or receiving treatment to prevent the spread of the illness.





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## COVID-19 Risk Mitigation

### Provide Employees with PPE and Safety Supplies and Training

#### General Staff Information

- Gloves, gowns, masks, plexiglass partitions, and hand sanitizer should all be provided to employees where applicable.
- PPE inventory tracking is recommended to avoid shortage of supplies.
- Provide all employees with an outline of any new procedures and requirements, including cleaning standard enhancements, guest relations, and physical distancing.
- Employees should be provided with information on what steps to take if they become ill or think they have been in contact with someone with COVID-19.
- Staff completing general maintenance must follow physical distancing (2m) and safe hygiene practices. Appropriate cleaning and sanitizing procedures for work areas including high exposure areas like door handles must be followed. This includes the appropriate cleaning and sanitizing procedures for vehicles and equipment. These are recommendations above and beyond SWP's and manufacturers specifications, which must also be followed.

(see <https://www.gov.nl.ca/covid-19/files/Guidance-on-Personal-Protective-Equipment-PPE-for-Employers.pdf>).



#### Staff Use of Vehicles (including UTV/ATV)

- Staff are to review and abide by rules and procedures identified including maintaining social distancing while traveling.
- Maintenance Equipment (i.e.: Hand tools, mowers, trimmers, chainsaws, wood splitters etc.)
  - When appropriate/possible assign equipment to one staff member for entire shift. Avoid sharing of equipment if possible.
  - Equipment must be cleaned and sanitized before and after each use. The sharing of fuel containers should also be avoided if possible.
  - Maintenance should be carried out by small working groups of two. These groups must abide by physical distancing guidelines.
  - If task requires two people (i.e. lifting heavy or awkward object) first, consider using other lifting aides (i.e. dolly/Pallet jack). If task brings you within social distancing guidelines face coverings, gloves and eye protection should be worn.





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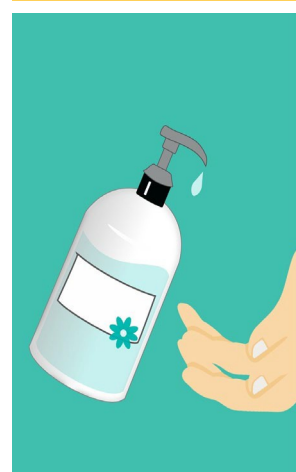
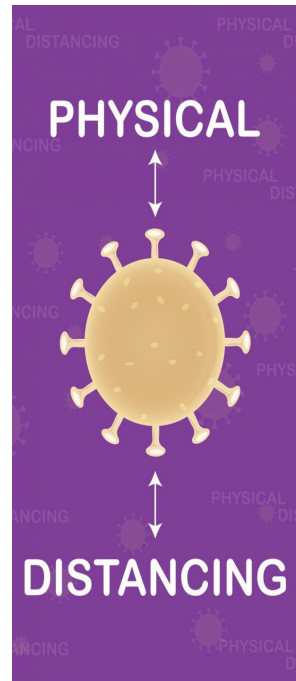
## COVID-19 Risk Mitigation

### General

- Posting signage throughout the campground, including all camper access points; and, providing appropriate information to campers upon check-in. The information provided must remind campers and staff about the risks of COVID-19; and
  - Physical distancing expectations,
  - Hand hygiene,
  - Coughing and sneezing etiquette, and
  - Cleaning and disinfection practices.
- Develop communication plans to ensure campers and staff are aware of the rules and preventive measures in place. These may include providing updates on the campground's website and/or social media;
- Email to communicate expectations and procedures in your park to guests and staff.

### Booking & Payment process

- Campers should reserve their site online or by phone prior to arriving for a contact cash free transaction. Campers will be encouraged to use Debit or Credit cards to make payments, but cash will be accepted
- Signage identifying TAP is enabled on our payment processing devices (pin pads)
- Payment processing devices (pin pads) will be enabled for staff to take phone payments
- Pin Pads will be covered in plastic to facilitate disinfecting
- Pin Pads will be passed back and forth using a stick type device to maintain distancing
- If a card is inserted or the device is touched by a camper, it will be disinfected prior to the next use
- Staff will wear latex or nitril gloves when accepting cash from customers
- If pens are required for signing credit card receipts, they will be sanitized between uses.
- All surfaces on counters, cash registers and pin pads should be wiped down minimum of once an hour or more periodically as required with a disinfectant
- Staff should sanitize or wash hands after each interaction
- Receipts will only be provided when requested
- Two computers will be setup, having one assigned to an employee per shift
- These computers will be setup 6 feet apart to maintain employee distance





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## CCRVC Re-Opening Strategy

### Responsibility – Employee

- Learn the early signs and symptoms of the Corona Virus
- If any employee has symptoms that may resemble Corona Virus, they must leave work and immediately seek medical help and get tested to avoid spreading illness to others.
- All staff should wear personal face protection that covers the bridge of your nose firmly down to your chin if your duties involve personal contact with others.
- Staff must follow hand hygiene and cough and sneeze etiquette and should avoid touching their face
- Employee must wash their hands with soap and water at the start of their shift, before and after eating or drinking, after touching shared items, after using the washrooms, after handling cash and before leaving the worksite
- Employees must practice proper usage of PPE at all times.
- If an employee feels that their work conditions are unsafe, they should talk to their superior immediately
- Employees should not share cigarettes or vaping equipment
- Workers should not share communication devices or personal protective equipment

### Responsibility – Employer

- Educate your employees about the virus and how to minimize its spread ; <https://www.gov.nl.ca/covid-19/files/factsheet-covid-19-environmental-cleaning-NL.pdf>
- If any employee has symptoms that may resemble Coronavirus, they must leave work and immediately seek medical help and get tested to avoid spreading illness to others.
- Owners should do everything reasonably possible to protect the health and safety of workers by providing adequate information, training, sanitation and any appropriate personal protective equipment (PPE)
- Provide constant reminders about COVID-19 and its prevention, signs and symptoms with highly visible "Stop the Spread" signage at all camper access points

### Campground Operation

- Day use of Campgrounds and Parks is permitted in Alert Level 3
- Overnight camping access will be limited to self contained units, including RVs or Cabins that have a water supply, holding tanks and personal washroom facilities
- Occupants of a campsite must be from the same extended household bubble
- A minimum distance of 30 feet should be maintained between units to ensure appropriate physical social distancing. Campers must stay at least 6 feet away from each other, unless they are part of the same bubble.
- Overnight tent camping is not permitted in Alert Level 3. No group campsites/reservations are permitted, and double sites cannot be booked.
- Except for pit privies and toilet facilities, all shared facilities, such as showers, laundry facilities, cookhouses, playgrounds, clubhouses, communal fire pits and firewood distribution centres must remain closed.
- Food services are permitted using curbside pick-up or contactless delivery.
- Campers must dispose of their own garbage and recycling in dumpsters and receptacles provided by the campground

### Recreational Activities

- Outdoor swimming pools are permitted to open with a limited number of people (refer to swimming pool guidelines once available).
- Outdoor tennis courts and soccer fields re permitted to open, however campers must bring their own equipment.
- Recreation rentals (e.g. kayaks, paddle boats, etc.) are not permitted
- Indoor recreational facilities must remain closed
- Access to beaches is permitted as long as monitoring is provided to ensure appropriate physical distancing to prohibit mass gatherings
- All community events must be postponed

### Enhanced Sanitation

- Enhanced cleaning and disinfection practices must be implemented in the following areas:
  - Shared washroom facilities and pit privies
  - Picnic tables, garbage cans and other high-touch surfaces in campsites upon check-out before next use
  - Central sewage dumping stations and RV water fill stations; and
  - High touch surfaces in settings where staff frequent, including offices, food establishments, and convenience stores



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## Supplemental Info

### If Sick with COVID-19:

If you or a guest or employee are sick, stay at home, do not go out in public. Call 8-1-1 or your local health care provider for guidance. If you must go out to seek medical assistance, wear a facemask to protect the people around you. Call 9-1-1 if you are having a medical emergency.

Review [If Sick with COVID-19](#) infographic.

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### Campground Resources:

- [Canadian Camping and RV Council \(CCRVC\) COVID-19 Resources](#)

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### Provincial Public Health Information:

- [Public Health Orders](#)
- [COVID-19 Alert Level System](#)
- [COVID-19 Safety](#)
- [Information and Support for Employers](#)

